



Metropolitan Area Agency on Aging, Inc.
Senior Nutrition Services - 2011

Older Americans Act Title III Congregate and Home-Delivered Meal Contracts*

Nutrition Service Providers	2008-2010 Contracted Providers	2011 Proposals Submitted			2011 Contracted Providers	2011 Service Area
		Congregate	Home Delivered	Primary Service Area Applied For		
Human Services Inc.	X		X	Washington		
Lao America	X					
Lutheran Social Service			X	Ramsey		
Presbyterian Homes and Services	X	X	X	Dakota, Ramsey, Washington	X	Ramsey, Washington
Scott-Carver-Dakota CAP Agency	X	X	X	Carver, Dakota, Scott	X	Carver, Dakota, Scott
Senior Services Consortium of Ramsey County	X					
Volunteers of America - Minnesota	X	X	X	Anoka, Hennepin	X	Anoka, Hennepin

**Contractors may deliver services through subcontracted agencies.*

Facts About the Procurement Process

- Confidential to allow for due process.
- Occurs every three years.
- Aging services experts including current and former MAAA Board members evaluated proposals.
- The Minnesota Board on Aging developed and requires use of the following scoring criteria:
 1. Ensures the accuracy and completeness of participant data
 2. Uses service design and program management that provides services to the target population
 3. Demonstrates the capacity to provide the proposed services
 4. Provides evidence to manage the financial resources associated with the proposed services
 5. Integrates quality improvement activities that assure high quality meals and participant satisfaction
 6. Documents reasonableness of meal cost
- Scores assigned were not the sole basis for evaluation. The reviewers also considered applicants' plan for meal services and/or delivery models that are flexible and responsive to consumer needs and preferences.
- *No applicant appealed MAAA's contract award decisions for 2011 and the deadline has elapsed.*

Title III Congregate Dining and Home-Delivered Meals in the Metro Region

	Congregate Dining	Home-Delivered Meals*
People Served in 2009	7,913	1,912
Meals Served in 2009	407,000	226,000
Ethnic Meals Available in 2010	Hmong, Lao, Vietnamese, Cambodian, Latino, Somali, American Indian and Kosher	Vietnamese, Karen, Hmong and Kosher
Federal and State Funds Allocated for 2011	Up to: \$ 2,362,000	Up to: \$ 1,500,000

* Title III-funded home-delivered meals account for less than 20% of meals delivered to homebound older adults in the Metro region.

Focus on People and Resources

- Older adults who receive Title III-funded meals will continue to receive them without disruption during transition of services to a new provider. Participation in the Title III program is voluntary.
- Low income and low income minority older adults receive priority access to services under Title III.
- Older adults respond positively to choice of entrees, type of meal and frequency of delivery.
- MAAA puts people first, provides thoughtful stewardship of public funds, and values innovation.

Service Delivery Specific to the Presbyterian Homes and Services 2011 Title III Meal Program

- Contracted to serve congregate and home-delivered meals in Ramsey and Washington Counties.
- The number of days per week which hot meals are served, the frequency of delivery (daily, weekly, or other), and the type of meal (hot, ready-to-heat, frozen) must meet the needs and preferences of participants.
- Presbyterian Homes will offer *home-delivered meals* to participants including the following options: a daily hot meal Monday through Friday or a combination of fresh, ready-to-heat or frozen meals delivered at least weekly. Presbyterian Homes makes these determinations for *congregate dining* on a site-by-site basis contingent upon approval of MAAA.

For information about Title III congregate dining and home-delivered meals or to volunteer, contact:

Presbyterian Homes and Services: Bill Hagstrom, Director, Creative Senior Dining: bhagstrom@preshomes.org
Scott-Carver-Dakota CAP Agency: Denise Loesch, Senior Nutrition Manager: denise.loesch@capagency.org
Volunteers of America-Minnesota: Nancy Christianson, Director of Senior Nutrition: nchristianson@voamn.org